

Managed Services

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Sometimes the biggest IT challenge is not having the IT staff or expertise internally to support your systems 24 hours a day. ASAP Managed Services for End-Users combines expert hardware support with "how-to" support on popular software applications, giving you all the support you need to help maximize productivity.

We provide:

- Remote desktop and server support by ASAP experts to help keep your systems up and running
- "How-To" support and Getting Started advice for software applications including Norton AntiVirus, Microsoft Office, Microsoft Small Business Server, Intuit QuickBooks, Adobe Photoshop and Adobe Acrobat
- Support for your third party apps
- Single point-of-contact escalation management with customer-controlled severity levels

IT and Network Consulting

ASAP Computer Services can translate business needs into technology solutions, to help enable companies to realize the value of networking. As program and project management lead for end-to-end solutions, ASAP assumes overall responsibility for network hardware and software services, extending our tools and expertise by engaging pre-selected vendors and third parties. Certified network engineers, project managers and specialists design, build and operate networking solutions using services from our numerous strategic partners and alliances.

Our proven networking integration skills, project management capabilities and industry knowledge enhance control over multi-vendor network infrastructures and business process transformation. ASAP offers custom-designed solutions that improve productivity, reduce complexity and strengthen ROI.

We can assist with:

- Network Design and Transformation

- Security Policy Development

- Business Continuity Planning
- Server implementation
- Wireless Planning and Deployment